

# Danske Bank Business Online

## What is Danske Bank Business Online?

Danske Bank Business Online is Danske Bank's internet-based office banking system, through which you can quickly access account information and make and approve payments.

Information within Danske Bank Business Online is constantly updated, so you will always be current on your company's liquidity status.

**Module Structure in Danske Bank Business Online**  
**Danske Bank Business Online is divided into several modules:**

- Cash Management - Account information
- Cash Management - Payments
- Cash Management - File transfers
- Markets Online - Securities and currencies
- Trade Finance - export and import documentary credits

## What functionalities do the modules offer?

### With the account information module you can

- See a real-time update of your company's liquidity

### With the payments module you can

- Make payments locally in Denmark
- Make overseas payments
- Transfer funds to or from your companies' accounts with Danske Bank abroad without losing interest days
- Save and re-use standard data on your company's creditors, saving time and avoiding data-entry errors
- Update payment status and cancel or correct payments which have been sent, but not processed
- Make confidential payments

### With the file transfer module you can

- Integrate Business Online with most large budgeting systems, saving time and avoiding data-entry errors

### With Markets Online you can

- Trade currencies or securities online
- Get updates on your currency positions and the market value of currency coming into your account
- Get an overview of the currencies and securities in your custody account, including their market value in comparison to their value when purchased

- See updated news and analysis on the currency and securities market

### With Trade Finance you can

- Process your export and import documentary credits
- Monitor each documentary credit from beginning to end
- Get a quick overview of your transactions
- Get detailed history of transactions
- Create your own customer lists, using references and adding comments to individual documentary credits

## What are "confidential payments"?

You can use "confidential payments" when making payments that involve sensitive information, such as salaries.

## Which users will have access to the system?

You can decide yourself which users will have access to the system, as well as how much access and how much authority they will have.

### What are the system requirements?

To run Danske Bank Business Online, you must have Microsoft Internet Explorer 6.0 or newer, as well as Windows 98/2000/XP/Vista or Windows NT 4.0 (incl. Service Pack 3).

You can find more information about technical requirements by choosing [www.danskebank.com/businessonline](http://www.danskebank.com/businessonline).

### Connecting

The connection to Danske Bank Business Online takes place through your company's Internet Service Provider, via either LAN or modem.

### What about security?

Danske Bank Business Online takes security seriously. Every user receives a set of personal authorisations allowing only the access your company would like that user to have.

Because digital signatures guard the exchange of data with the Bank, the shielding of confidential data, and all binding transactions, you can be sure that data cannot be altered or

falsified when it is being sent to or from the Bank.

Danske Bank Business Online security is based on Danske Bank's own security system, e-Safekey.

### Service - how can you get help?

Danske Bank provides regular support to Business Online users. You can choose to get support either on the telephone or via the internet.

The web address [www.danskebank.com/businessonline](http://www.danskebank.com/businessonline) is open 24 hours, 7 days a week, and offers English-language information including

- System status
- User instructions
- Demo
- Frequently asked questions - FAQs
- News

You may also request direct notification about system status, news, and changes to Danske Bank Business Online. Just sign up with Danske Bank's free subscription service at [www.danskebank.com/businessonline](http://www.danskebank.com/businessonline)

### Customer Support can be reached at

**+45 70 114 115**

### Customer Support opening hours

Monday - Thursday	8:00 am - 5:00 pm
Friday	8:00 am - 4:00 pm